

# LIMITED WARRANTY

## Warranty Coverage

Hussong Manufacturing Company, Inc. (Hussong Mfg.) warrants this Kozy Heat electric appliance from the date of purchase to the original purchaser, that it is free of defects in materials and workmanship at the time of manufacture. Registering your fireplace warranty does not require any documents to be sent in to Hussong Mfg. Please retain your proof of purchase reflecting the date of purchase along with the serial number and model of your fireplace for any future warranty claims.

## Warranty Conditions

This warranty only covers Kozy Heat fireplaces that are purchased through a Kozy Heat authorized dealer or distributor. A list of Kozy Heat authorized dealers is available on the Kozy Heat website ([www.kozyheat.com](http://www.kozyheat.com)).

## 1 Year Warranty Period - Parts Only

Warranty coverage begins on the date of original purchase. In the case of new home construction, warranty coverage begins on the date of first occupancy of the dwelling or six months after the sale of the product by an independent, authorized Kozy Heat dealer/distributor, whichever occurs earlier. The warranty shall commence no later than 12 months of the occupancy date.

### EXCLUSIONS AND LIMITATIONS

1. This appliance must be installed by a licensed, authorized service technician or contractor. It must be installed, operated and maintained at all times in accordance with the instructions in the owner's manual or the warranty is void.
2. This warranty is nontransferable and is made to the original purchaser only.
3. Changes in surface finishes as a result of normal operation. As a heating appliance, some changes in the color of interior and exterior surface finishes may occur. This is not a flaw and is not covered under warranty.
4. Damage to plated surfaces or accessories, if applicable, caused by scratches, fingerprints, melted items or other external sources left on the surfaces from the use of cleaners is not covered under this warranty.
5. Repair or replacement of parts that are subject to normal wear and tear during the 12 month warranty period. These parts include: paint, batteries, and discoloration of glass.
6. Damages resulting from: (1) failure to install, operate, or maintain the appliance in accordance with the installation instructions, operating instructions, and listing agent identification label furnished with the appliance; (2) shipping or improper handling; (3) improper operation, abuse, misuse, continued operation with damaged, corroded, or failed components, accident, or improperly/incorrectly performed repairs; (4) environmental conditions; (5) installation or use of components not supplied with the appliance or any other components not expressly authorized and approved by Hussong Mfg.; (6) modification of the appliance not expressly authorized and approved by Hussong Mfg. in writing; and/or (7) interruptions or fluctuations of electrical power supply to the appliance.
7. Hussong Mfg. may require the defective part to be returned using a pre-authorized RGA number or a photo of the defective component. Failure to provide either can result in a denied claim.
8. This warranty is void if: (1) the appliance is subject to, or operated in, atmospheres contaminated by chlorine, fluorine, or other damaging chemicals; (2) the appliance is subjected to, or operated in, places with prolonged periods of dampness or condensation or weather. Examples include but are not limited to outdoors, porches, and laundry rooms; and/or (3) there is any damage to the fireplace or other components due to water or weather damage.
9. It is expressly agreed and understood that this warranty is Hussong Mfg.'s sole obligation and purchaser's exclusive remedy for defective fireplace equipment. Hussong Mfg. is free of liability for any damages caused by this appliance, as well as inconvenience expenses and materials. Incidental or consequential damages are not covered by this warranty. In some states, the exclusion of incidental or consequential damage may not apply. Hussong Mfg. shall not be held to implied warranties and this warranty shall replace all previous warranties.
10. This warranty does not cover the appliances ability to heat a desired space, as there are many factors that can impact the heating performance in each home. Consideration should be implied to the appliance's location, room size, home design, environmental conditions, insulation, and tightness of the home.
11. Hussong Mfg. reserves the right to make changes at any time, without notice, in design, material, specifications, and prices. Hussong Mfg. reserves the right to discontinue models and products.

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